

Privacy Policy

Effective Date: 15.04.2025

Nikabo Wimbi Company LTD ("we," "our," or "us"), operating under the brand name **Feel Africa**, respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website www.feelafrica.com or use our services.

1. Information We Collect

We may collect the following types of personal data:

- Name, email address, and phone number
- Booking and travel preferences
- Payment details (processed via secure third-party services)
- Communication data (messages, emails, inquiries)
- IP address and browser/device data (via cookies)

2. How We Use Your Information

We use your personal data to:

- Process bookings and provide travel services
- Respond to inquiries and customer support requests
- Send relevant information about our services and promotions
- Improve our website and user experience

3. Sharing of Data

We do not sell or rent your data. We may share your data with:

- Trusted third-party service providers (e.g. hotels, tour operators)
- Payment processors
- Legal authorities if required by law

4. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected and to comply with legal obligations.

5. Your Rights

You have the right to:

- Request access to or correction of your personal data
- Request deletion of your data
- Object to data processing
- Withdraw consent at any time

Please contact us at bm@feelafrica.com to exercise your rights.

6. Contact

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